



Hong Kong Update

November 2023

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General Updates on the

- Trend
- Digital Signing Protocols
- Use-case scenarios

Leveraging PKI for Trusted Digital Identity

- "iAM Smart" mobile app provides the one-stop personalised digital services platform, which enables users to log in and use online services by their personal mobile phone in a smart and convenient way.
- "iAM Smart" users could conduct authentication, digital signing and "e-ME" form-filling functions via "iAM Smart" mobile app or website services so that users could easily log in and use the "iAM Smart" enabled online services. Furthermore, "iAM Smart" users could set up personalized notifications services for receiving government service updates with "iAM Smart" mobile app.

"iAM Smart" Functions

Authentication

Needless to remember different account names and passwords

Personalised Notifications

Receive the news and updates of the government online services



"e-ME" Form Filling

Needless to fill in the same personal details and upload address proof repeatedly.

Digital Signing (Applicable for registered "iAM Smart" account only)

Digital signing with legal backing

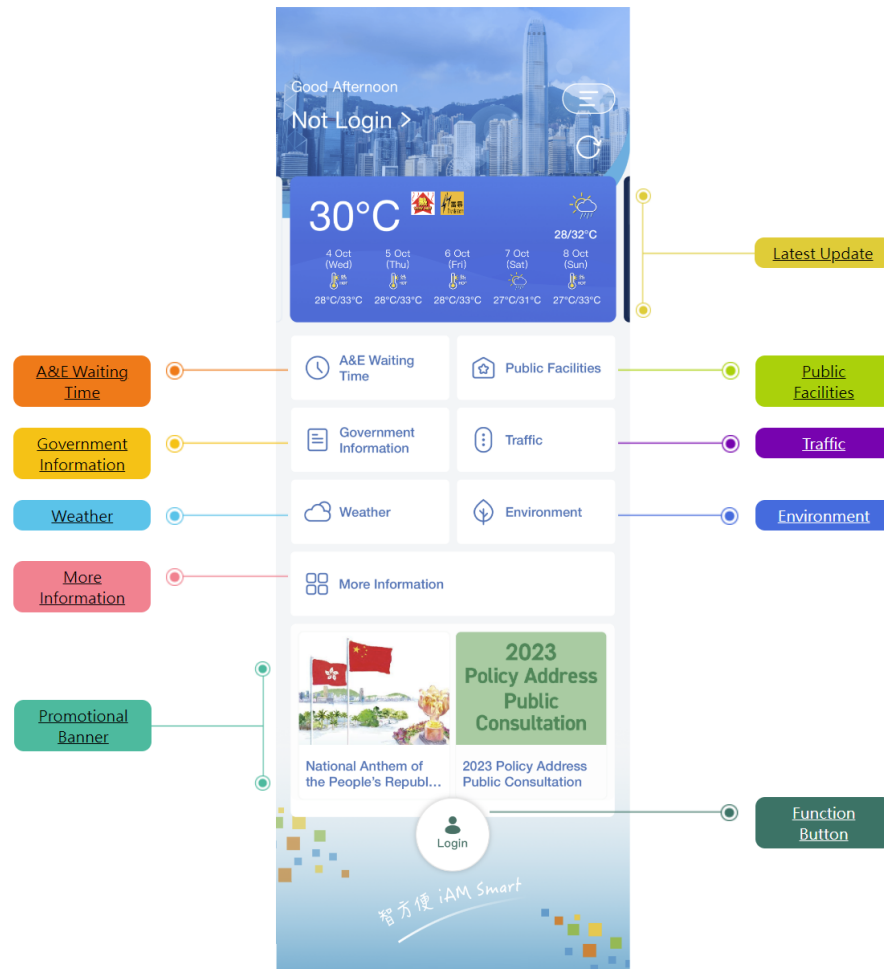
Security Protection

"iAM Smart" services have passed the relevant certification audits of the Information Security Management System (ISMS) and Privacy Information Management System (PIMS), and have been awarded the ISO/IEC 27001:2022 and ISO/IEC 27701:2019 certifications respectively.

- ISO/IEC 27001:2022 and ISO/IEC 27701:2019 are international standards for information security management systems and privacy information management systems formulated by the International Organization for Standardization and the International Electrotechnical Commission, which aim to provide a comprehensive framework that outlines the requirements related to the establishment, implementation, maintenance and continuous improvement of the system.
- Strengthen the confidence of the public in using 'iAM Smart'
- Encourage more online service providers to deliver safe and reliable online services through the platform, allowing the public to use the services with ease.

Informative Homepage

"iAM Smart" home page new design



How PKI can help citizens



無需親身前往
牌照事務處遞交申請



自駕遊外遊必備！
用「智方便+」網上申請國際駕駛許可證

What Do I Need for Online Application?

- An 'iAM Smart+ account' with digital signing function (see the image below) or a valid personal digital certificate issued by recognised Certification Authorities, e.g. Hongkong Post (see the image below).

[More on 'iAM Smart+'](#)



[More on digital certificate](#)



- A new and recent photograph in JPG or JPEG file format with plain background, taken full face without headwear. The image file size is 5MB or below.
- An image file of **proof of present address** which is issued not more than 3 months from the date of submitting application.

How PKI can help citizens



<https://youtu.be/G6LLqy8cQe8>



Thank You!

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